



Trinseo is a global plastics manufacturer relied on by customers in the Consumer Essential Markets of Medical Devices, Lighting, Consumer Electronics and Electrical. Large and global in our infrastructure yet agile in our service model, we collaborate intimately with customers, developing custom material solutions to meet complex challenges. Our brands and resins are recognized globally and include: CALIBRE™ and CALIBRE™ MEGARAD™ Polycarbonate Resins, EMERGE™ Advanced Resins and MAGNUM™ ABS Resins.

For more information on products, innovations, expertise and other services available from Trinseo, contact your Trinseo representative or CIG@trinseo.com or visit us at www.trinseo.com

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The background of the right side of the page is a close-up photograph of numerous grey plastic granules scattered on a white surface. A horizontal yellow bar is overlaid across the middle of the image, containing the text.

Rapid Response Program: Accelerated Production and Delivery Time

Trinseo Rapid Response is a new service offered to Consumer Essential Markets (CEM) customers that accelerates production of compounded resins. Customers are now able to have resins produced in two weeks (14 calendar days). This is part of Trinseo CEM's commitment to its customers to be nimble, flexible and truly responsive to their needs.

Rapid Response is available to all Consumer Essential Markets (CEM) customers. It's especially ideal for those customers needing quick turnaround for unexpected projects, smaller jobs, or trials or testing before full-scale production.



How does Rapid Response compare to typical turnaround times?

Compared to Rapid Response, typical industry turnaround times are anywhere from 30–45 days, which makes it difficult when a customer has a time-sensitive job and needs materials quickly.

What size orders can Rapid Response accommodate?

The program accommodates small volumes – from one carton to 20,000 pounds.

Is there an additional cost?

Due to expedited processing, production and related activities involved with Rapid Response, Trinseo will charge a small fee for the service. The cost for quantities from one carton to 20,000 pounds is \$2,500 USD. The cost for custom color matching is \$500 USD.

All Rapid Response materials produced out of Trinseo's North America compounding operations will be sent to either domestic or international locations. Because transit time is always dependent on logistics and other restrictions of the receiving countries, it may be more expedient to produce product locally for international orders. Customers are responsible for the cost of expedited freight.

Which materials are available through Rapid Response?

Trinseo established the Rapid Response program to accommodate customer demand for its most popular polycarbonate-based materials under the CALIBRE™ Polycarbonate Resins and EMERGE™ Advanced Resins brands. All compounds are custom produced and made to order.

Custom color matching is available for three bag color samples with a 10-calendar-day turnaround time from order date, as long as the base material is available in inventory. Once color matches are approved customers can have the resin produced according to Rapid Response program timing.

Please discuss availability of grades with your Trinseo representative.